855 Rockland St.
Rockport, ME 04856
Tel: 1.800.287.1643

July 11, 2023

Dear Customer,

I would like to inform you of planned water utility work on Knox and Elliot Streets in Thomaston. Eastwood Contractors, our contractor for this project, plans on starting by mid-July and expects to finish in October. The scope of work includes replacing aging infrastructure and will also improve water quality and flows in the area.

Plans for the project include replacing the existing 6"' water main with 8" main, as well as replacing utility side service connections on Knox St. and Elliot St. Work area will include the following: starting near the Public Landing Road between Knox St. and Water St., the project will progress north, ending near the intersection of Knox and Main St. The same scope of work will also be performed on Elliot St., from the intersection of Knox and Elliot to approximately 23 Elliot St.

For residents residing in the work limits of the project, we will be leaving the existing main in place and live as we lay new main, so there won't be a need for temporary service lines and disruption to your water service will be kept to a minimum. However, there will be times during the project that you'll be without water for as long as 8 hours or more. We will give you a minimum 24 hour notice of any planned interruption in your water service and will get you back in service just as quickly as possible. To receive shutdown notifications please be sure our Customer Service Department (1.800.287.1643) has your current contact information, i.e. home phone, cell phone and email address.

Please also note that the construction area may present additional hazards such as open trenches, roadway depressions or bumps that require caution. Our contractor will have appropriate signs, barricades and detours when needed to insure our construction zones are as safe as possible. However, we understand that construction zones present an unusual attraction, especially to children, and we ask you to avoid any open excavations and take all necessary precautions if you approach the project area. Traffic will be affected and may be reduced to one lane at times, or even rerouted for temporary closures during the work day.

We understand the inconveniences this work will have on local residences. Our intention is to minimize disruption as much as possible. If you have any questions about the project. I can be reached at 1.800.287.1643 or by email at michael.ames@mainewater.com. Thank you for your cooperation during this project.

Sincerely,

Michael Ames
Director of Service Delivery
Maine Water Company